

# Jeroen de Jong

Scrum Master, Agile Coach, Facilitator



## EXPERIENCE

### Agile Coach — Hilversum, NL — Allict B.V.

APRIL 2009 - PRESENT

Allict is my own company and personal holding.

I currently take interim jobs as a Scrum Master, Agile Coach, and (Workshop) Facilitator.

*Keywords: Liberating Structures, Meetups, Facilitation, Workshops (et al.)*

### Scrum Master — Amsterdam, NL — ABN AMRO Bank

MAY 2019 - MAY 2021

As an interim Scrum Master, I was responsible for coaching multiple (colocated and distributed) multicultural Scrum teams in their journey to become DevOps. First as an individual and later as part of the Scrum Master Challengers initiative, I tried to improve the bank's agile way of working. I've organized, hosted, and (co-)facilitated multiple Scrum Master Retrospectives and Gatherings for all Scrum Masters of the bank, Liberating Structure meetups, and knowledge sessions during the organization-wide learning week.

*Keywords: Scaled Agile, DevOps, Azure, Offshore, ServiceNow, JIRA, Office 365 (et al.)*

### Scrum Coach — Amstelveen, NL — LTP / Psybizz

JULY 2017 - JAN 2019

At LTP, I coached the Development Team, Scrum Master, and Product Owners, facilitated a Scrum training, gave advice regarding their development process, deployment pipeline, and system architecture. And eventually even helped maintain their (legacy) software as a Developer.

*Keywords: DevOps, AWS, JIRA, GitLab CI/CD, Event Sourcing, CQRS, Docker (et al.)*

### Agile at heart, jack-of-all-trades — There is a lot more!

JANUARY 1999 - PRESENT

I learned about Agile, Scrum, and DevOps in early 2011, but looking back at my professional career - and even before that - I've been applying empiricism and DevOps practices for as long as I can remember without realizing it.

If you are interested in my previous positions and achievements, look at my profile: [linkedin.com/in/allict/](https://www.linkedin.com/in/allict/), or give me a call, and I will gladly elaborate in person.

*Keywords: Lean Startup, Theory of Constraints, Kanban, XP, Holacracy, DevOps (et al.)*

## CONTACT

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The Netherlands  
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## EDUCATION

Hogeschool van Utrecht  
HBO, Ing. (Bachelor of ICT)  
Software Engineering  
2001 - 2005

Alberdingk Thijm College (ATC)  
VWO, Economie en Maatschappij  
1995 - 2001

## CERTIFICATES

Professional Scrum Master I + II  
Professional Scrum Product Owner I + II  
Professional Scrum Developer I  
Scaled Professional Scrum  
Professional Agile Leadership I  
Professional Agile Leadership -  
Evidence Based Management  
Professional Scrum with User  
Experience I  
Professional Scrum with Kanban I

## LANGUAGES

Dutch (C2), English (C1)

