

# Jeroen de Jong

Scrum Master, Agile Coach, Facilitator, Trainer



## EXPERIENCE

### **Agile Enthusiast** — Hilversum, NL — *Allict B.V.*

APRIL 2009 - PRESENT

Allict is my own company and personal holding.

*Keywords: Liberating Structures, Meetups, Facilitation, Workshops (et al.)*

### **Scrum Master / Agile Coach** — Heerlen, NL — *Medtronic*

JULY 2023 - PRESENT

As the Scrum Master for the mobile app team in the Diabetes area, I improved our way of working and provided training to Product Owners.

*Keywords: Scaled, Remote, Mobile, Way of Working, Planview, Planisware (et al.)*

### **Agile Coach / Scrum Master** — Amsterdam, NL — *Miele X*

NOVEMBER 2022 - MAY 2023

I guided four multicultural Scrum teams to be more high-performing and challenged the organization to improve its way of working.

*Keywords: Scaled Agile, Kanban, Facilitation, Workshops, MS Teams, JIRA (et al.)*

### **Agile Coach** — Nederhorst den Berg, NL — *123inkt.nl*

MARCH 2022 - NOVEMBER 2022

I designed and conducted training in Scrum and Agile, and provided coaching and training to a group of employees in the IT department.

*Keywords: Agile Mentoring, Facilitation, Training, Workshops (et al.)*

### **Scrum Master** — Amsterdam, NL — *DPG Media IT*

MAY 2021 - MARCH 2022

I was responsible for guiding two teams, implementing Portfolio Management, and improving the way of working within the B2B Area.

*Keywords: Scaled Agile, DevOps, Way of working, Remote, Facilitation (et al.)*

### **Scrum Master** — Amsterdam, NL — *ABN AMRO Bank*

MAY 2019 - MAY 2021

I was responsible for coaching multiple (colocated and distributed) multicultural Scrum teams in their journey to become DevOps.

*Keywords: Scaled Agile, DevOps, Azure, Offshore, ServiceNow, JIRA (et al.)*

### **Agile at heart, jack-of-all-trades** — *There is a lot more!*

JANUARY 1999 - PRESENT

If you are interested in my previous positions and achievements, look at my profile: [linkedin.com/in/allict/](https://www.linkedin.com/in/allict/), or give me a call, and I will gladly elaborate in person.

*Keywords: Scrum, Agile, Lean Startup, TOC, Kanban, XP, Holacracy, DevOps (et al.)*

## CONTACT

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## EDUCATION

Hogeschool van Utrecht  
HBO, Ing. (Bachelor of ICT)  
Software Engineering  
2001 - 2005

Alberdingk Thijm College (ATC)  
VWO, Economie en Maatschappij  
1995 - 2001

## CERTIFICATES & LICENCES

### [Professional Scrum Trainer](#)

Obeya Coach

Certified System Thinking Associate

Professional Master Team Dynamics 1.0

unFIX Foundation workshop

Training from the BACK of the Room!

Certified Agile Leadership (CAL-O)

ICAgile Certified Prof. - Agile Coaching

Certified SAFe® 5 & 6 Agilist (SA)

Scaled Professional Scrum

Professional Scrum Master I + II + III

Professional Scrum with Kanban I

And [all other Scrum.org certificates](#)  
except PSPO III and PSF Skills

## LANGUAGES

Dutch (C2), English (C1)

